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<b>TRANSMITTAL FORM</b>  (to be used for all correspondence after initial filing)	Application Number	09/577,231-Conf. #3634
	Filing Date	May 23, 2000
	First Named Inventor	Lundy M. LEWIS
	Art Unit	2143
	Examiner Name	David E. England
Total Number of Pages in This Submission	Attorney Docket Number	APB-021

ENCLOSURES (Check all that apply)		
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Signature			
Printed name	Christopher J. McKenna		
Date	December 23, 2004	Reg. No.	53,302

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12-27-04

AF/2143  
IDW

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of: Lundy Lewis

Application No.: 09/577,231

Filed: May 23, 2000

For: *METHOD AND APPARATUS FOR  
COMPONENT TO SERVICE MAPPING IN  
SERVICE LEVEL MANAGEMENT (SLM)*

Attorney Docket No.: APB-021

Art Unit: 2143

Examiner: England, David E.

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Dated: December 23, 2004

Signature: \_\_\_\_\_

*Christopher J. McKenna*  
(Christopher J. McKenna)

**RESPONSE TO FINAL OFFICE ACTION UNDER 37 C.F.R. § 1.116**

Dear Sir:

**INTRODUCTORY COMMENTS**

This Response is filed responsive to the Final Office Action (Paper No. 20040913) dated September 24, 2004. In view of the comments set forth below, Applicant respectfully requests re-examination of the application and urges reconsideration and withdrawal of the outstanding rejections.

**Remarks/Arguments** begin on page 2 of this paper.